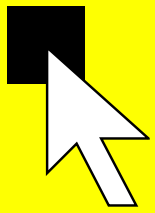




SERVICES
AT YOUR
FINGERTIPS

WORD OF MOUTH





About Us

WOM whose acronym stands for Word of Mouth, is a service agency that deals with internationalization projects and services in the following areas: **BUSINESS, TRAINING, LEGAL, MEDICAL AND TOURISM.** WOM's mission is to foster transnational relations, support the stay of foreigners in Italy and promote communication and business between different countries.



Founder:



Maria Ferrara

Interpreter, Translator,
Sinologist & Cultural
Mediator

Business Area





OUR SERVICES



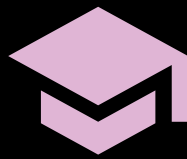
WOM BUSINESS

- **Commercial advisory for Italian and foreign companies and individuals;**
- **Business internationalization projects: import-export, FDIs;**
- **Translation services;**
- **Interpreting services (consecutive, simultaneous and chuchotage);**
- **Localization and subtitling services;**
- **Product sourcing;**
- **Mediation services for the management of business disputes;**
- **Digital transformation: WEB and Mobile App development;**
- **Marketing & Communication: Social Media plans toward foreign markets;**
- **Business Networking: organization of B2B, B2C events and meetings;**
- **Drafting of research and analysis for companies;**
- **Doing business in third countries: fundraising and business idea development;**
- **Doing business in Italy: advice and support to open and register your own business, or VAT number in Italy;**
- **Support for the issue of health certifications and all the documentation necessary for setting up commercial establishments in Italy (restaurants, bars, shops, etc.)**
- **Support for customs clearance procedures;**





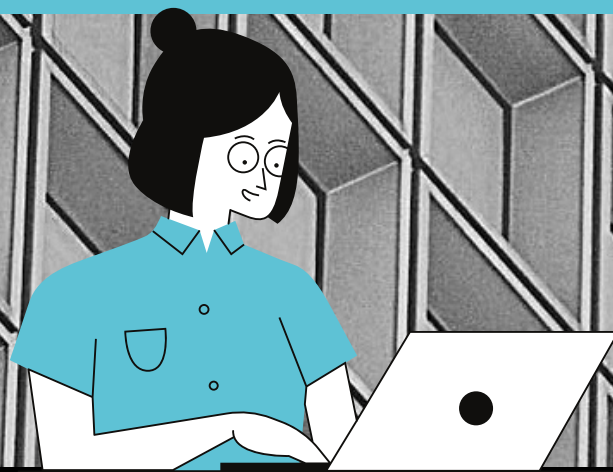
OUR SERVICES



WOM SCHOOL

- **Recruitment of Italian and international students;**
- **Buddy Desk services for international students such as: processing of procedures for obtaining a study visa, advice and support for obtaining school and university admission, processing of procedures for obtaining a study-type residence permit, accommodation search, lease agreement and residence certificate and all support activities for students in Italy.**
- **Foreign language courses;**
- **Linguistic certifications (CAMBRIDGE, UNIVERSITY OF SIENA, BRITISH, PLIDA, HSK);**
- **DRIVING LICENSE for foreigners;**
- **Cultural mediation services;**
- **Professional and training courses for foreigners and Italians;**
- **Organization of cultural events and linguistic tandems;**
- **Summer camps in Italy and abroad;**
- **Research and activation of internships in Italy and abroad;**
- **Job placement;**
- **Orientation, support and assistance to Italian students abroad;**
- **Cultural integration projects between countries;**





OUR SERVICES



WOM LEGAL

- **Civil and criminal legal translations;**
- **Civil and criminal legal interpreting;**
- **Certified and Legalized translation;**
- **Legal consultancy (civil, labor, criminal, administrative, family, banking, international, immigration law);**
- **Consultancy for the release of financial funds for foreigners and Italians;**
- **Short and long-term residence permits;**
- **Citizenship, political asylum, family reunification;**
- **Release of pending charges and criminal records;**
- **Tax returns;**
- **Accounting services;**
- **Handling paperwork relating to public offices;**
- **Insurance;**
- **Mortgages and loans;**
- **Investigation services;**





OUR SERVICES



WOM HEALTH

- Cultural mediation aimed at foreigners in hospitals, clinics and private medical practices;
- Medical interpreting;
- Medical translations;
- Medical certificates;
- Support in the management of procedures for obtaining the STP code, the health card and the general practitioner of the area of competence;
- COVID support (molecular or antigenic swabs, vaccinations);
- Support for the booking medical visits;
- Emotional and psychological support;
- Telehealth services;
- Health monitoring;
- Continuity of care for patients with chronic diseases;
- Nursing services (door to door on request);
- Search for the specialist doctor;
- Physical accompaniment to health facilities;
- Search for family members of the patient and repatriation;
- Veterinary services;





OUR SERVICES



WOM TOURISM

- Travel organization in Italy and abroad;
- Organization of tours throughout Italy;
- Tour guide services;
- Personal Shopping Consultant services for the purchase of Made in Italy products with associated shipping services;
- Shopping tourism tours;
- Organization of company tours and reception of delegations;
- Communication plans and social media marketing for the promotion of the destination;
- Translation and interpreting services;
- Tandem and multicultural events;
- Drafting of research and analysis on inbound and outbound tourist flows;
- Workshops and courses on tourism;
- F2F Dating (foreigner to foreigner);



CONTACTS



 Via Carlo di Tocco, 56 - 80142 Napoli

 +39 3342242065

 infowomitalia@gmail.com

 www.womitalia.it

 Wom Italia

 wom_word_of_mouth

 mariabrunac

